

SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2017 & 2018

Cosmetology – 1600 Clock hours

On-Time Completion Rates (Graduation Rates)
Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2017	16	16	3	19%
2018	19	19	2	11%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	16	11	11	10	91%
2018	19	13	13	10	77%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training from the Admissions Director.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	9	1	10
2018	10	0	10

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	10	0	10
2018	10	0	10

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	3	10
2018	2	10

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	1	10
2018	0	10

Student's Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	11	10	6	4	60%
2018	13	11	7	4	64%

Student's Initials: _____ **Date:** _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	11	10	0	0	0	0	10
2018	13	10	0	0	0	0	10

A list of sources used to substantiate salary disclosures is available from the school from the Admissions Director.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$14,955.00. Additional charges may be incurred if the program is not completed on-time.

Total charges for the program for students completing on-time in 2018: \$13,377.50. Additional charges may be incurred if the program is not completed on-time.

Student's Initials: _____ **Date:** _____

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Federal Student Loan Debt

Students at TONI&GUY HAIRDRESSING ACADEMY | TIGI CREATIVE SCHOOL are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 North Market Street, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1894.

Student Name – Print

Student Signature

School Official

Date

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

1. Any monies due the student shall be refunded within 45 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
 - a. A student is not accepted by the school. This student shall be entitled to a refund of all monies paid to the school.
 - b. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her contract and demands his/her money back in writing, through attendance of the first day of class, or the seventh (7) calendar day after enrollment, whichever is later. In this case all monies collected by the school shall be refunded except a non-refundable application fee of \$100.00.
 - c. A student notifies the institution of his/her official withdrawal in writing.
 - d. A student is expelled by the institution.
 - e. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: TONI&GUY Hairdressing Academy | TIGI Creative School, 2200 Eastridge Loop, Unit #1004, San Jose, CA 95122. Written cancellations need not take any particular form.
 - f. Monies paid for student kit, equipment, ebooks, and supplies are non-refundable. Once student kit is received by the student, it cannot be returned for sanitary reasons.
2. You have the right to cancel your enrollment contract and obtain a refund of charges paid through attendance of the first day of class, or the seventh (7) calendar day after enrollment, whichever is later. **YOU MUST CANCEL IN WRITING.** Students do not have the right to cancel by telephoning the school or by failing to attend classes.
3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 45 days and a determination is made to withdraw a student who has been absent from school for fourteen (14) or more consecutive calendar days; the withdrawal date that will be used in this calculation is the student's actual last date of attendance.
4. Students who withdraw from the program are required to empty their locker/trolley and gather all personal items. Any items left behind by the student will be stored for 30 days, at which time the items become the property of the school.
5. All extra costs, such as student kit, equipment, ebooks, supplies, application fee, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the enrollment contract.
6. Monies paid for student kit, equipment, ebooks, and supplies are non-refundable through attendance of the first day of class, or the seventh (7) calendar day after enrollment, whichever is later.
7. If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a refund of all monies paid or provide completion of the course and/or program.
8. A student's account will be sent to a collection agency for non-payment.
9. If the school closes prior to completion of the educational program, it is in default of the enrollment agreement when an educational program is discontinued or canceled. Student institutional charges may be refunded on a pro rata basis if the Bureau determines that the school has made provision for students enrolled at the time of default to complete a

comparable educational program at another institution at no additional charge to the students beyond the amount of the total charges in the original enrollment agreement. (also known as “Teach Outs”.) If the school does not make that provision, a total refund of all institutional charges shall be made to students.

10. A student who fails to return from a leave of absence, the date of withdrawal determination shall be the student’s last day of attendance.
11. A student is entitled to a refund of moneys not paid from federal student aid program funds.

Pro Rata Refund

The institution shall provide a pro rata refund of nonfederal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

Step 1: Identify all amounts paid for instruction less cost of student kit, equipment, ebooks, and supplies.

Step 2: Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$100.00.

Step 3: Apply a pro rata refund based on the percentage of *scheduled hours* in the program.

Below is an example of a **pro rata refund** for the **Cosmetology Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* in the program.

TUITION:	\$21,000.00
0% - 60% of scheduled hours:	\$0.00 - \$12,600.00
61% - 100% of scheduled hours:	\$21,000.00

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course instruction after the period allowed for cancellation of the agreement, which is through attendance of the first day of class, or the seventh (7) calendar day after enrollment, whichever is later, the school will remit a refund less an application fee, if applicable, within 45 days following the withdrawal. You are obligated to pay for educational services rendered and for a non-refundable application fee, student kit, equipment, ebooks, and supplies. IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 45 DAYS OF WITHDRAWAL. IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT. FOR NON-PAYMENT, YOUR ACCOUNT WILL BE SENT TO A COLLECTION AGENCY. REMEMBER, YOU MUST CANCEL IN WRITING. You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Bureau for Private Postsecondary Education at 1747 North Market Street, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free number (888) 370- 7589 or by fax (916) 263 –1894.

If a student obtains a loan to pay for an educational program, the student will have to repay the full amount of the loan plus interest, less the amount of any refund.